

# Agenda



### Summary

**Banking and Financial Intermediary** 

**Capital Markets** 

Insurance

Turkey's Competitive Landscape

# Executive Summary

#### Specifics of financial services industry in Turkey are described as follows...



Resilient and Attractive

The Turkish financial sector proved resilient during the global financial turmoil in 2009 as well as the ensuing economic crisis thanks to the regulatory reforms and structural overhaul that the government implemented in the wake of the country's own financial meltdown in the early 2000's. In fact, the reforms in the sector boosted investor confidence so much that financial services has become the preferred sector for FDI, attracting USD 52 billion since 2005.

Strong Banking System

Banking sector dominates the Turkish financial industry, accounting for over 70 percent of overall financial services, while insurance services and other financial activities show growth potential too. There are 51 banks in Turkey\* (32 deposit banks, 13 development and investment banks, 6 participation banks). Out of 51 banks, 28 are classified as foreign banks (27% of total assets in the sector are held by foreign investors).

Unsaturated Insurance Sector The Turkish insurance market is still underpenetrated (1.5% of GDP) compared to peer countries and will provide significant potential as new insurers set up shop and acquire a share of relatively untapped Turkish market. Turkey has seen strong economic growth fueled in part by a young and dynamic population that is increasingly in need of financial products and services.

Favorable Investment Climate

A key driver of the Turkish financial sector has been its robust economy with a bright future. Over the past 16 years, Turkish economy has been growing with an average annual real GDP growth rate of approximately 5.5 per cent and the growth momentum is expected to continue. Turkey's sizeable and diversified economy has achieved remarkable growth and became 13<sup>th</sup> largest economy in the world as of 2018. Turkey's economic growth has resulted in income growth and a growing robust middle class with increasing purchasing power. As Turkish economy has expanded, it has gradually integrated with the global economy.

Istanbul Financial Center Turkey has set specific economic targets to achieve in the near future. One of them is to transform Istanbul into a prominent financial center. Turkey's large and young population, qualified labor force and rapidly developing markets along with its geo-strategic location appoints Istanbul as ideal candidate for an international financial hub. Since the government launched the project for Istanbul Financial Center, Istanbul has rapidly made progress and is now considered among emerging financial centers in the world.

<sup>\*</sup>Excluding the banks under the administration of the Savings Deposit Insurance Fund of Turkey.

#### Turkey's financial markets have been in a constant state of evolution...



#### Milestones of Turkish Financial Services

1982-2000...

2001-2006...

2007-2012...

2013-...

Capital Market Law

Istanbul Stock Exchange (ISE) Market opens

Banking Regulation And Supervision Agency (BRSA) founded

Consolidation of the Market from 100 Banks to 49 Banks

Takasbank is Authorized by CMB as the National Numbering Agency of Turkey

Start of internet banking services

Personal Pension Savings and Investment System Law

Banking Act, Law No. 5411

Regulation on Measurement and Evaluation of Capital Adequacy of Banks Mortgage Law, Official Gazette No. 26454

Implementation of Basel II standards in Turkey

Record profitability of the banking sector in Turkey

Law No. 6361 regarding Financial Leasing, Factoring and Financial Institutions

Establishment of Insurance Information and Monitoring Center - TRAMER, SAGMER, HATMER, HAYMER

All local or foreign insurance, reinsurance and pension companies operating in Turkey are members of the Insurance Association of Turkey

New Capital Market Law No. 6362

Restructuring of Istanbul Stock Exchange and Establishment of Borsa Istanbul A.Ş.

Implementation of Basel III standards in Turkey

State-owned banks opened up participation banks

New regulatory framework for Payment and Electronic Money Institutions

Electronic Fund Trading Platform of Turkey (TEFAS) began to operate

# Consists of functioning institutional settings with a strong legal framework...



SECTORS

**BANKING** 

**CAPITAL MARKETS** 

**INSURANCE** 

REGULATORS 📥

Banking Regulation and Supervision Agency (BRSA)

Capital Markets Board (CMB)

Undersecreteriat of Treasury

INDUSTRY
REPRESENTATIVES ■
& ENABLERS

- Banks' Association of Turkey
- Participation Banks'
   Association of Turkey
- Association of Financial Institutions

- Turkish Capital Markets
  Association (TCMA)
- Borsa Istanbul (BIST)

- Insurance Association of Turkey

**PLAYERS** 

- Banks
- Participation Banks
- Savings Deposit Insurance Fund
- Leasing Companies
- Factoring Companies
- Consumer FinanceCompanies
- NPL Management Companies

- Banks
- Brokerage Firms
- Asset Management Firms
- Investment Trusts
- Central Registry Agency
- Settlement and Custody Bank
- Capital Markets Licensing and Training Agency
- Investor Compensation Center
- Public and Listed Companie

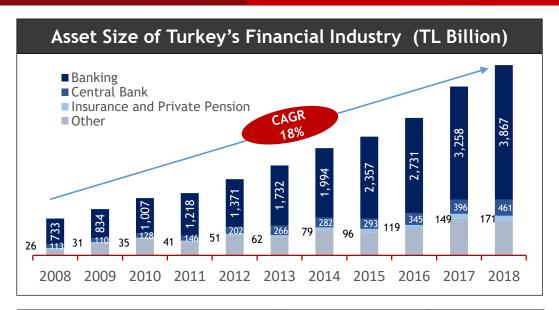
- Insurance Companies
- Private Pension Companies
- Private Pension Funds

Source: TCMA

# Performance of Financial Services

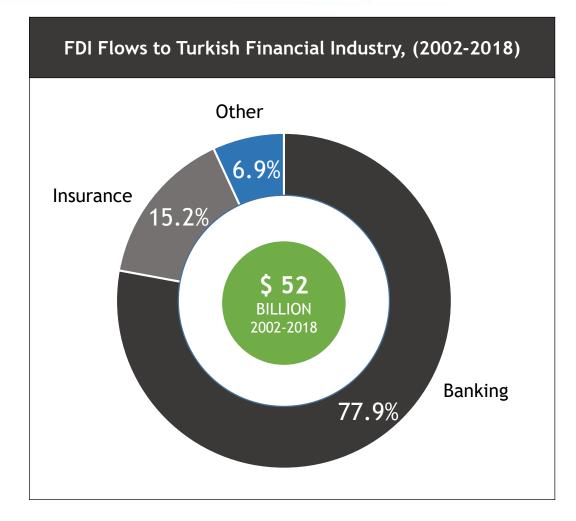
Led by banking, Turkish financial industry has been rapidly growing while attracting tremendous amount of foreign direct investment (FDI)...





	CAGR 2008-2018	Share 2018
Banking	18	71
Central Bank	15	8
Insurance & Pension	21	3
Other	18	18

Other includes: BIST capitalization, securities, consumer finance, real estate investments, investment trusts, asset management and venture capital investment trust assets



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**Capital Markets** 

Insurance

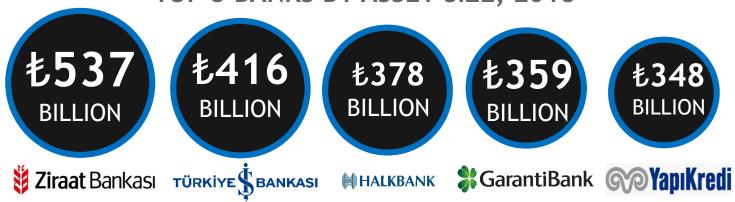
Turkey's Competitive Landscape

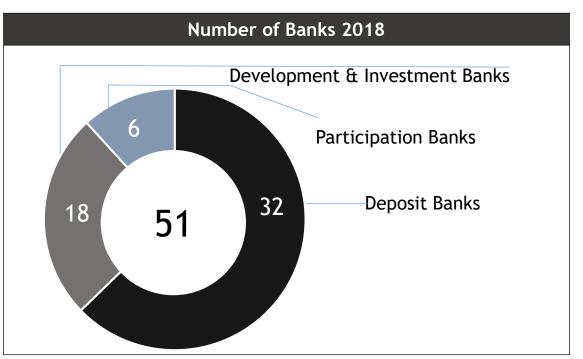


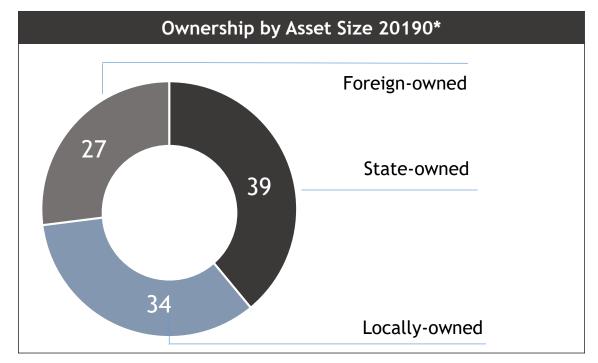


# TOTAL **BANKING ASSETS**



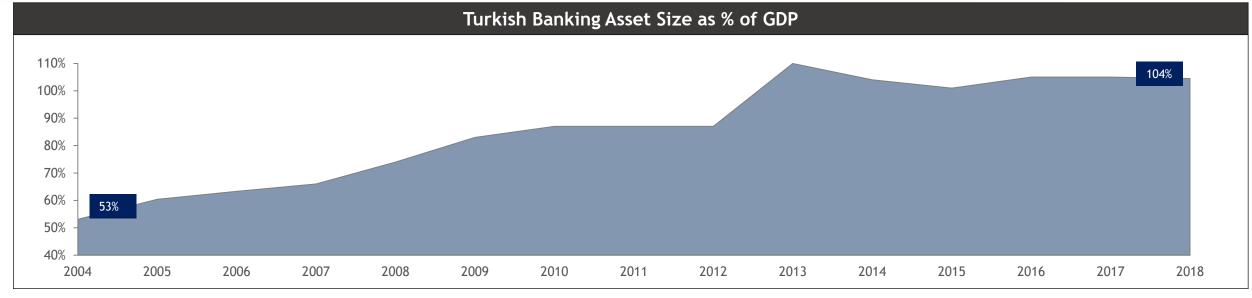


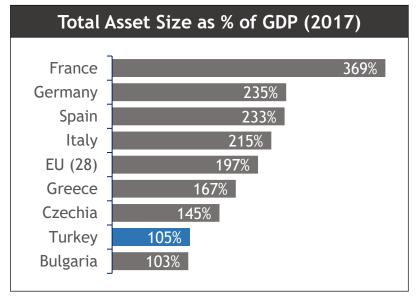


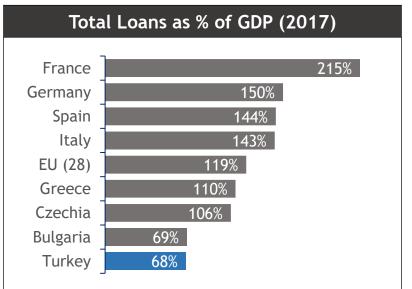


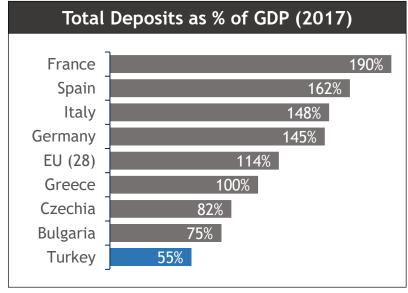
Despite double-digit growth in the asset size, Turkish banking sector still has significant potential for growth...







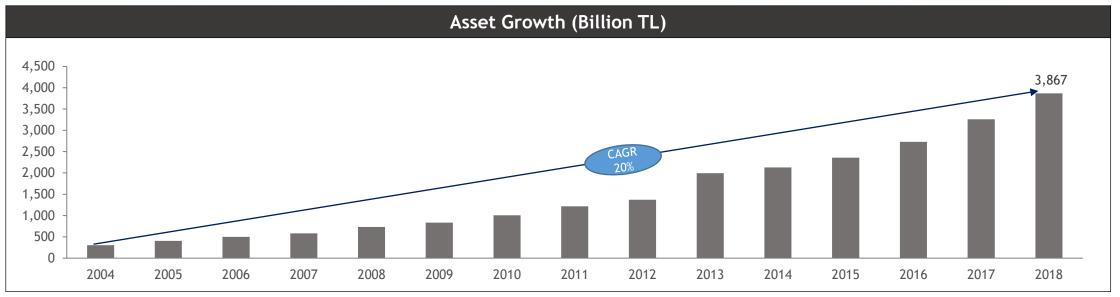


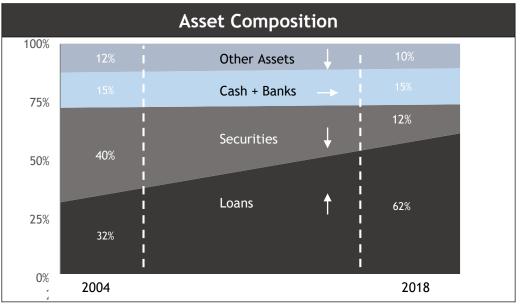


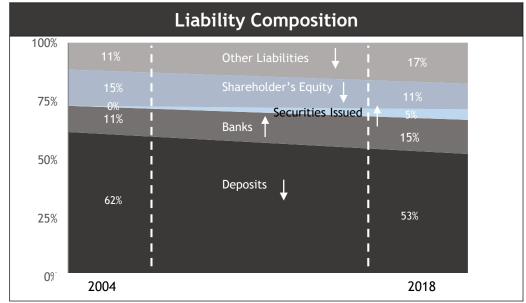
Source: BRSA, TBB, ECB

On the top of growing at full speed, the banking sector has also diversified its assets and liabilities...





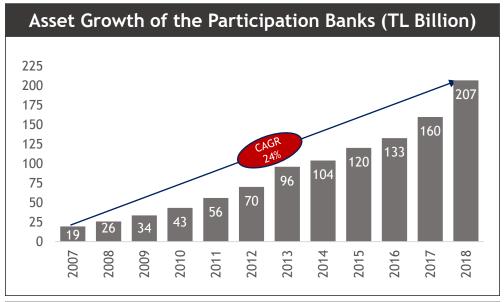


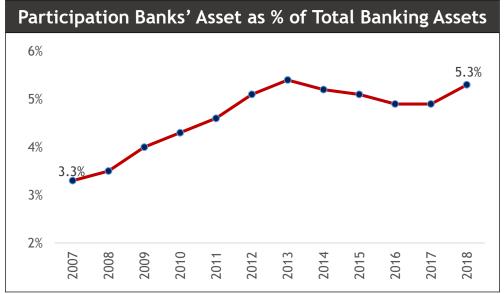


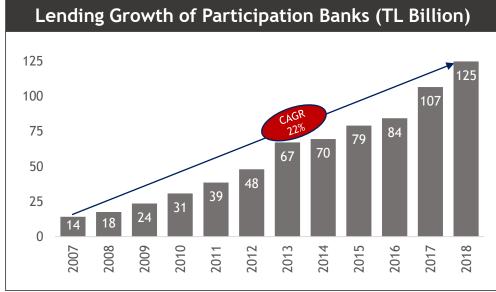
Participation banks have been outperforming the overall banking industry in Turkey, but they still have significant room for growth..

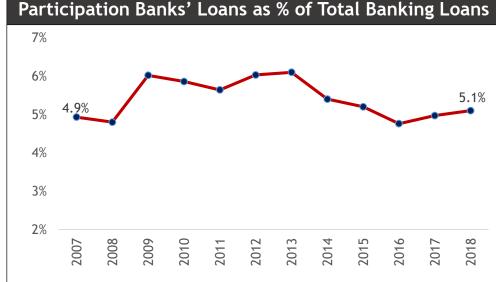


- Islamic banking operations in Turkey started in mid 1980's under the name of 'Special Finance Houses'. In 2005, these institutions were renamed as 'Participation Banks' and allowed to conduct banking activities in compliance with Islamic principles. Today there are six participation banks operating in Turkey.
- The total asset size of participation banks was more than 160 billion by the end of 2017, growing at an impressive CAGR of 23.5% since 2007. The share of participation banks in banking sector assets increased from 3.3 % in 2007 to 4.9% in 2017.



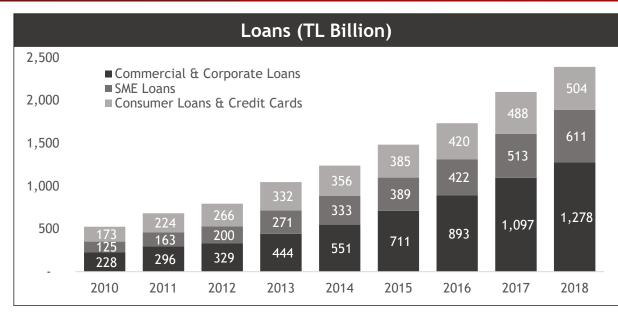


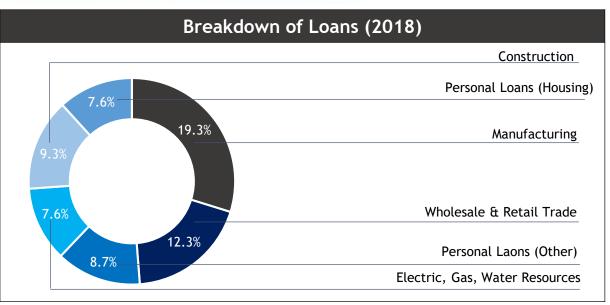


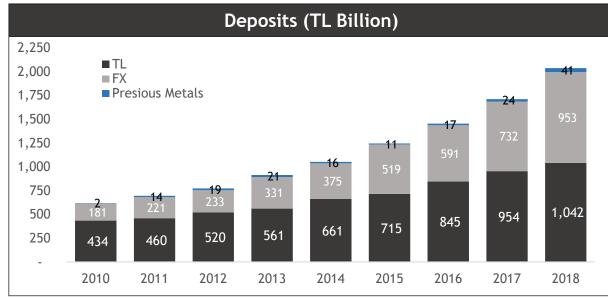


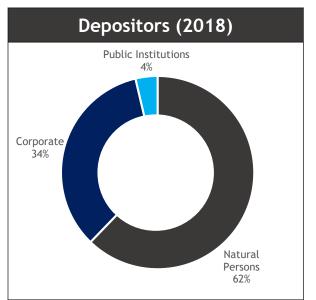
### Banking Sector Loans and deposits have been rapidly growing...

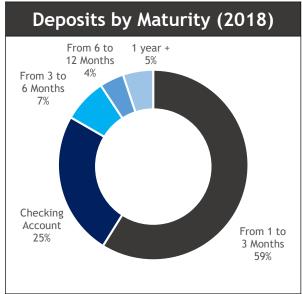








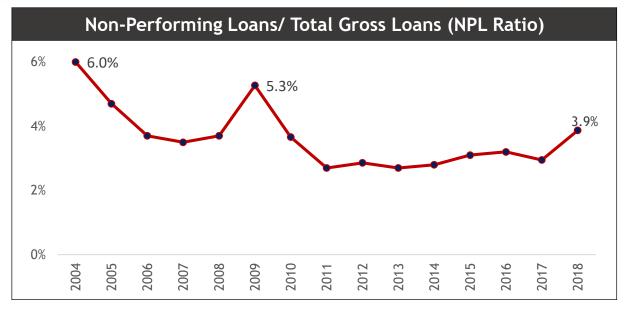


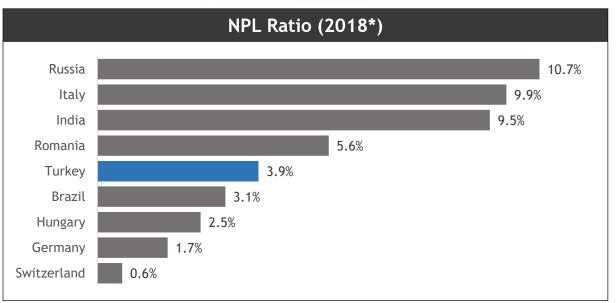


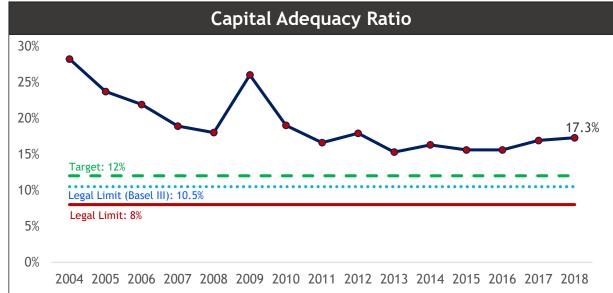
Source: BRSA

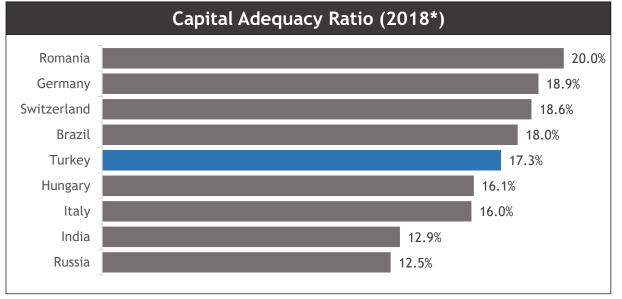
Successful risk management has also enhanced stability and efficiency of the banking industry with sound financial indicators...







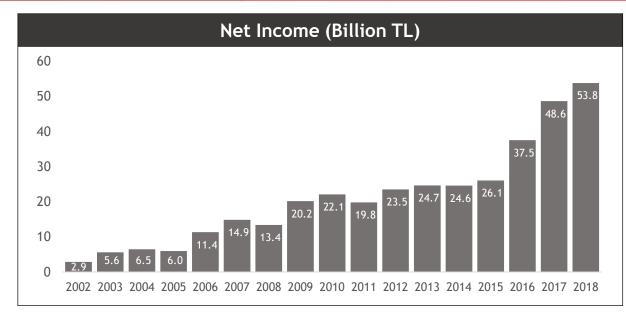




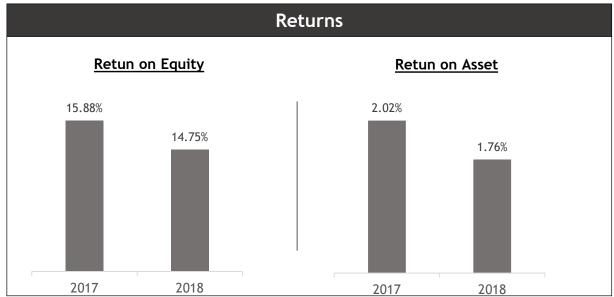
Source: BRSA, IMF; \*latest available as of May 2019

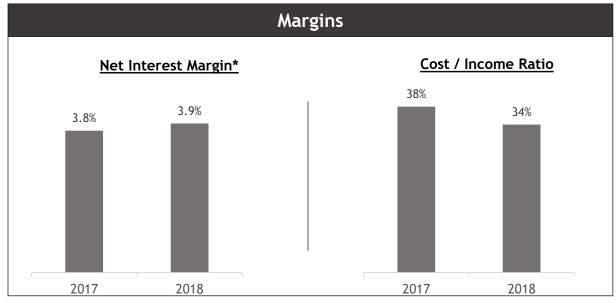
# Banking Sector Banking sector sustains double-digit growth in profitability...





Income Statement (Billion TL)					
	<u>2018</u>	<u>2017</u>	2008		
Total Interest Income	368.5	247.5	85.8		
Total Interest Expenses (-)	222.3	134.1	54.8		
NET INTEREST INCOME/ EXPENSE	<u>146.2</u>	<u>113.4</u>	<u>31.0</u>		
Special Provisions for Non performing Loans	35.2	19.8	5.4		
NET INTEREST INCOME/ EXPENSE AFTER PROVISIONS	<u>111</u>	<u>93.6</u>	<u>25.6</u>		
Total Non-Interest Income	77.2	55.7	17.40		
Total Non-Interest Expenses (-)	110.5	78.2	26.6		
Total Other Non Interest Income / Expense	-11.6	-10.2	0.3		
TOTAL NON-INTEREST INCOME/EXPENSE	<u>-44.9</u>	<u>-32.7</u>	<u>-8.9</u>		
PROFIT/LOSS BEFORE TAX	<u>66.1</u>	<u>60.9</u>	<u>16.6</u>		
Provision for Taxes	12.3	12.2	3.2		
NET INCOME	<u>53.8</u>	<u>48.6</u>	<u>13.4</u>		



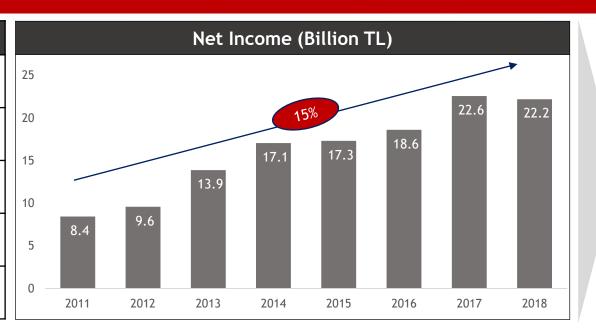


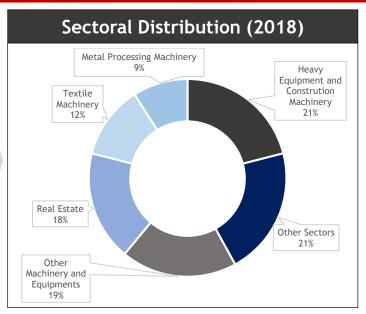
Source: BRSA, İşEkonomi; \*Net interest income / average total assets

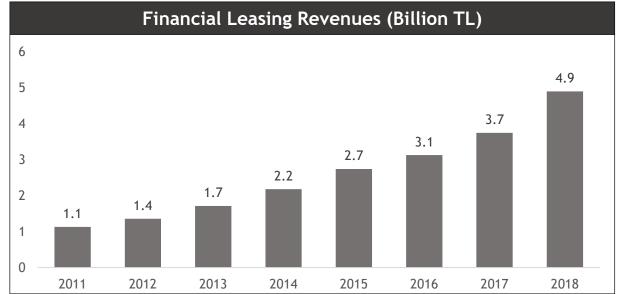
### Financial Leasing Financial leasing transactions has been growing with double-digit numbers...

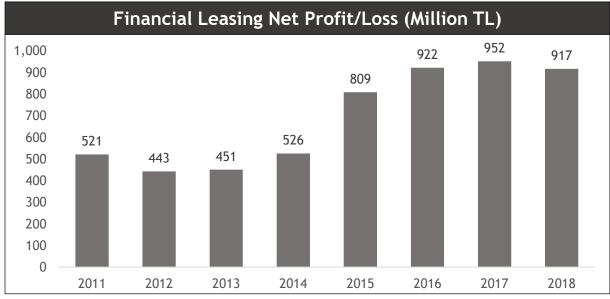


Leasing in Numbers		
	2018	
Companies	24	
Employees	1,401	
Clients	53,510	
Branches	131	









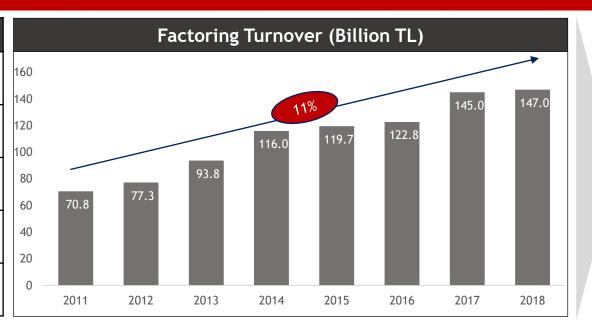
Source: Association of Financial Institutions (AFI)

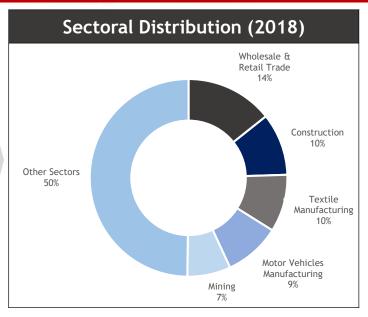
#### **Factoring**

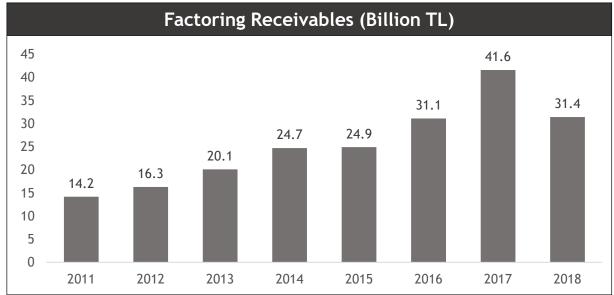
#### Factoring turnover has more than double over the past six years...

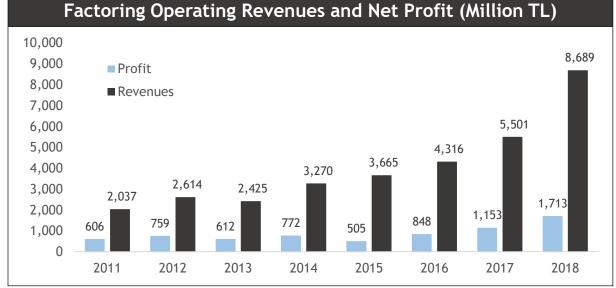


Leasing in Numbers		
	2018	
Companies	58	
Employees	4,355	
Clients	92,422	
Branches	354	





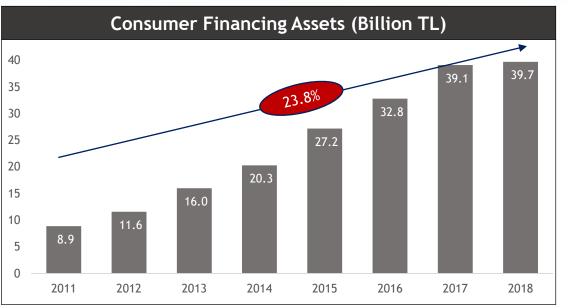


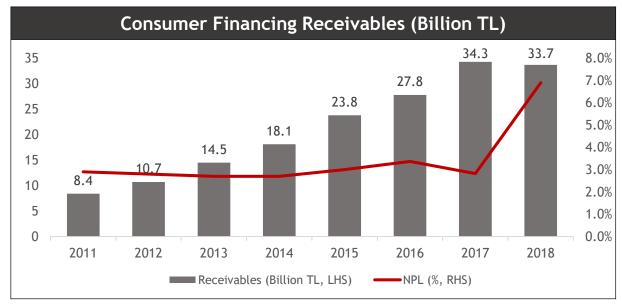


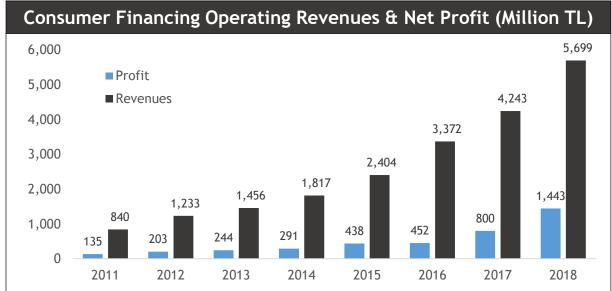
Source: Association of Financial Institutions (AFI)

#### Consumer financing has been growing with a staggering performance...









Source: BRSA, AFI

# Agenda



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**Banking and Financial Intermediary** 

**Capital Markets** 

Insurance

Turkey's Competitive Landscape

#### **Capital Markets**

#### Turkish capital markets have been undergoing a profound transformation...





Capital Markets Law passed CMB was established Istanbul Stock Exchange was established



Liberalization of Foreign Investment

Fully automated trading started Corportate Governance Principles were published first ETF was established



New IFRS regulation was adopted

Public Disclosure Platform was introduced First Islamic Bond

was issued



New Capital Markets Law passed



ISE demutuailized and transformed to Borsa Istanbul

Borsa Istanbul merged with Istanbul Gold Exchange and Derivatives Exchange



Electronic Fund
Distribution
Platform of Turkey
(TEFAS) began to
operate



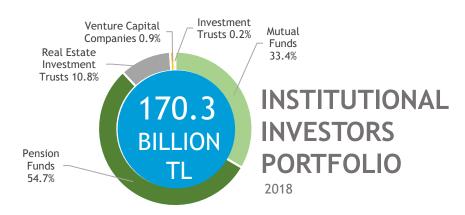
















Source: TCMA

# Agenda



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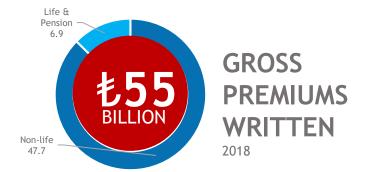
**Banking and Financial Intermediary** 

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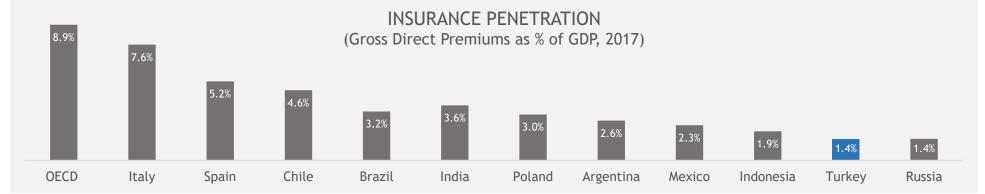
Turkey's Competitive Landscape

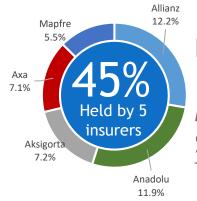






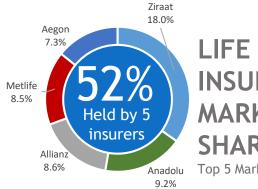






# NON-LIFE INSURANCE MARKET SHARE

Top 5 Market Leaders, 2018

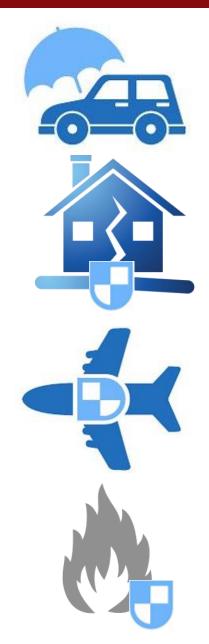


LIFE INSURANCE MARKET SHARE

Top 5 Market Leaders, 2018







Compulsory Insurance Products		
Motor third party liability for bodily injury and property damage.	Professional liability cover for tour operators.	
Earthquake insurance on private dwellings.	Medical malpractice insurance for doctors and dentists.	
Third party liability for bodily injury and medical expenses for passengers on intercity and international transport.	Professional indemnity insurance for independent auditors	
Third party liability for passengers on vessels registered to carry 12 or more passengers.	Sea pollution liability for companies situated near the shoreline	
Personal accident cover for intercity coach passengers.	Public liability insurance for private security guards.	
Personal accident cover for miners.	Third party legal liability and passenger liability for aircraft.	
Professional indemnity insurance for companies providing professional services to banks.	Insurance of goods that are subject to finance leasing.	
Liability of companies engaged in the production, storage, and handling of LPG cylinders.	Professional indemnity insurance for electronic signature certificate providers.	

Liability insurance for companies engaged in the production, storage, transport, and sale of

combustible, explosive or flammable materials.

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#### Average Annual GDP Growth (%), 2003-2018

Turkey Poland Romania Czechia Hungary

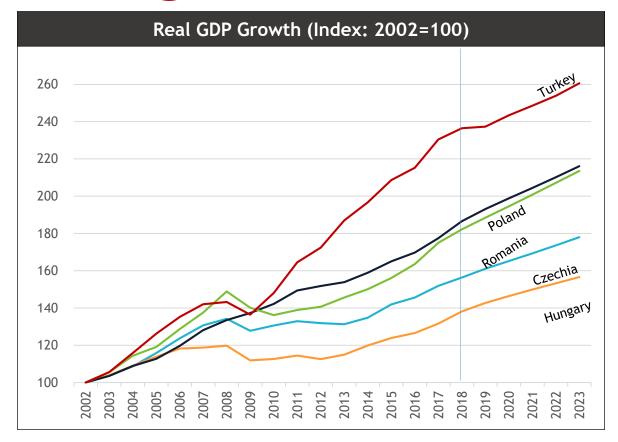






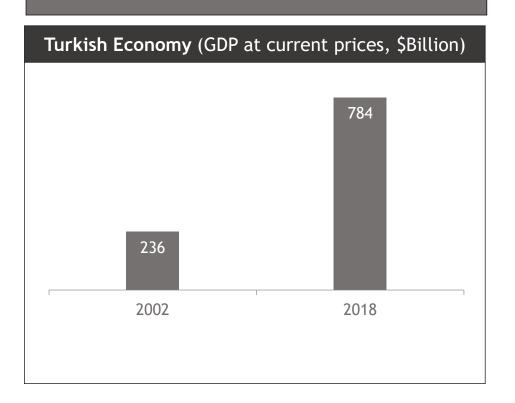




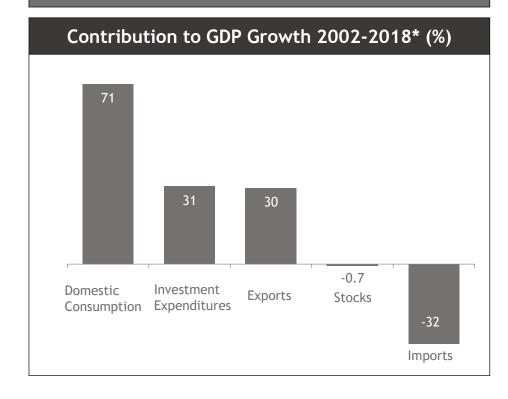




Turkish economy has more than tripled over the past 15 years and is promising more growth in future



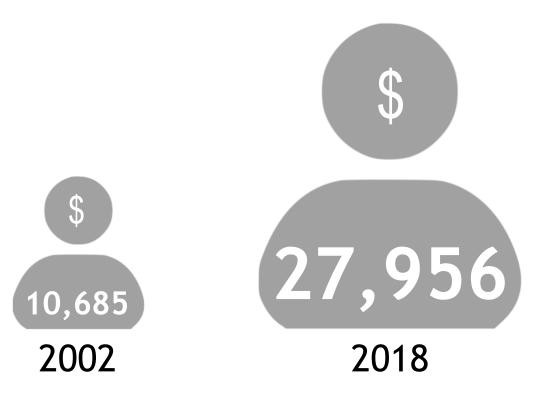
Driven by a robust domestic market and entrepreneurial private sector which has spurred investments and exports

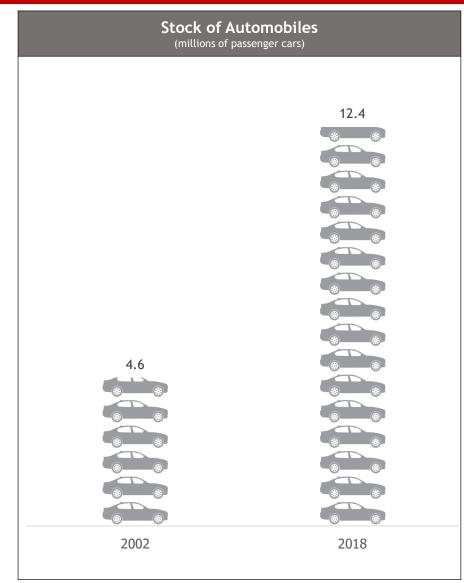




# Income per capita

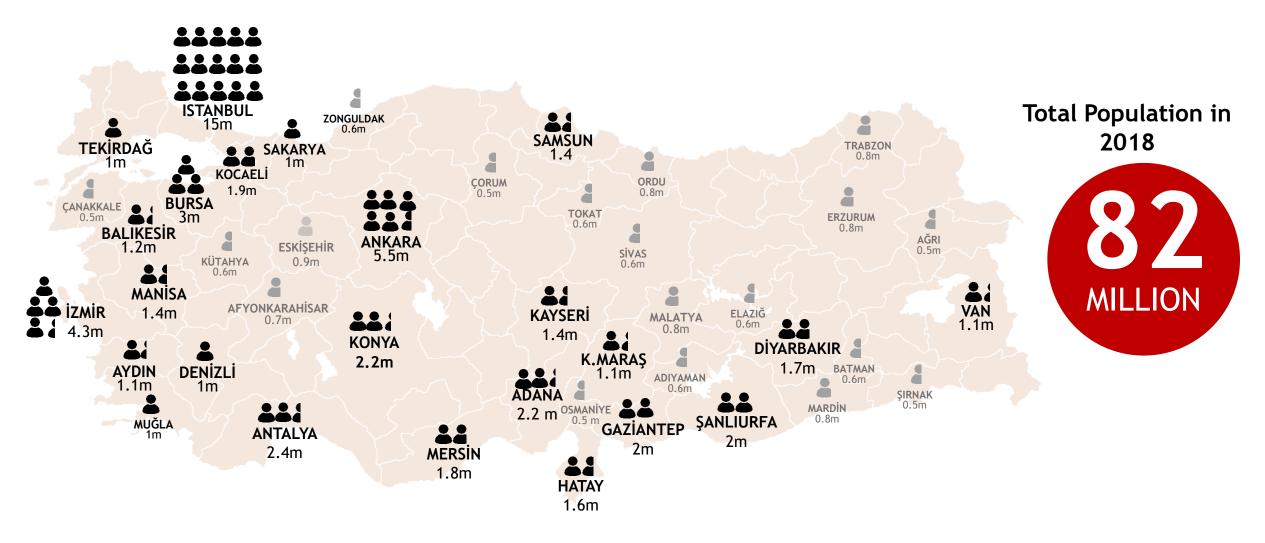
(GDP per capita at purchasing power parity)



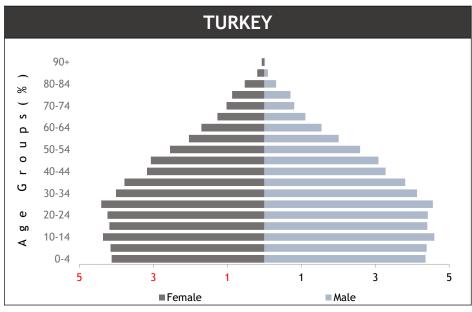


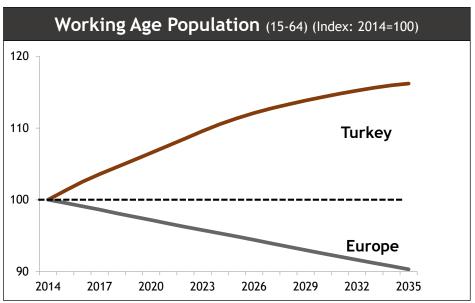


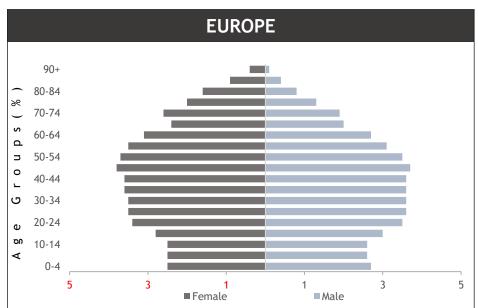
# 23 urban centers with populations over 1 million (m)

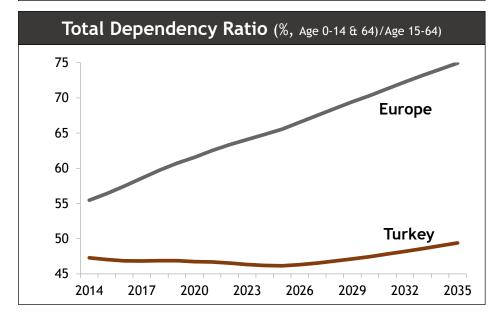












Source: Turkstat, Eurostat, UN, 2016

#### to manufacture, export and manage...



### **PROXIMITY TO MAJOR MARKETS**

1.5 billion people and \$24T GDP in Europe, MENA and Central Asia at 4 hour flight-distance



Turkish Airlines connects you to 255 destinations in 122 countries **MANUFACTURING** & EXPORT HUB FOR **MULTINATIONALS** 

TOYOTA Exporting 85% of its production



Exporting 77% of its production



Nestle Production base for MENA



Its largest production facility worldwide



# **AS WELL AS MANAGEMENT HUB FOR MULTINATIONALS**

B/S/H/

89 countries



80 countries



80 countries



72 countries



67 countries



**POWERCHINA** 63 countries

**Verifone** 60 countries

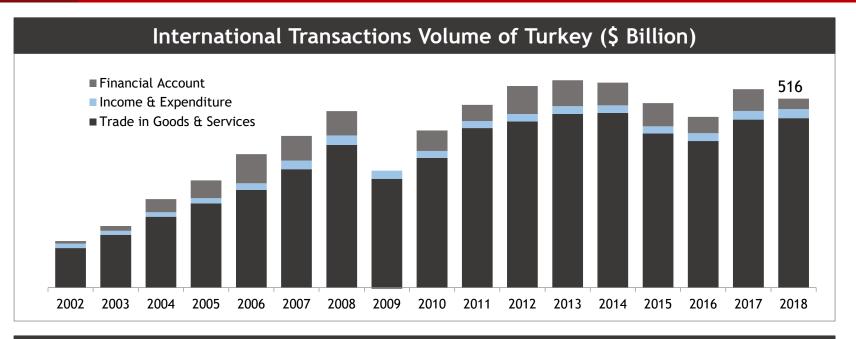


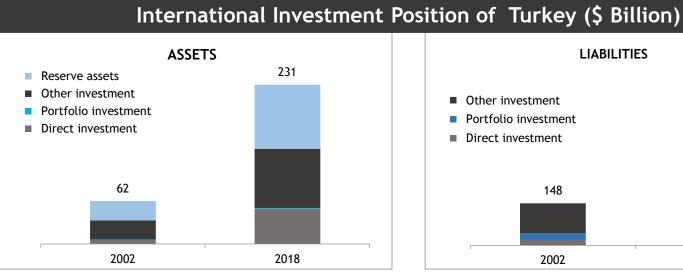
30 countries

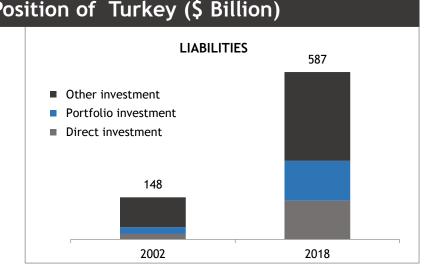
### International **Transactions**

As Turkish economy has developed, it has integrated with the global economy and financial markets with increasing cross-border capital flows..





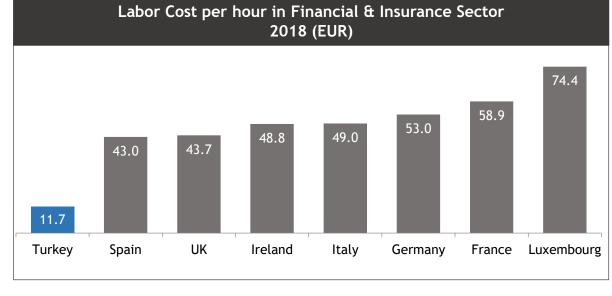


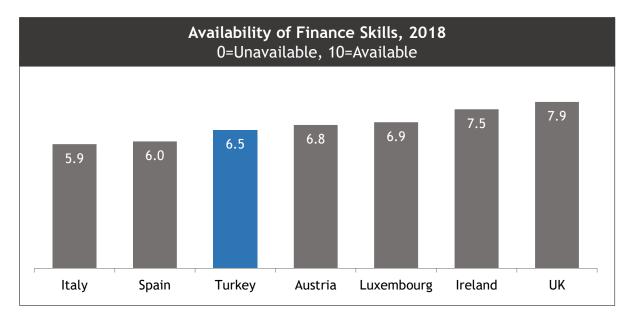


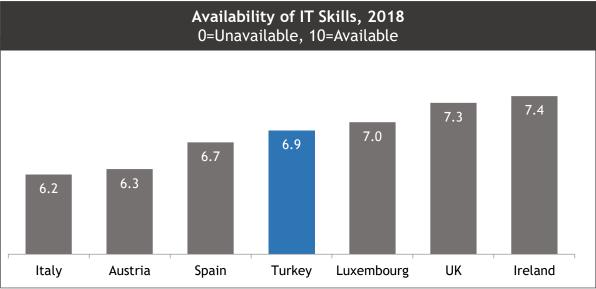
Skilled workorce with cost advantage

Turkey's labor markets support the financial sector's human resources need with a cost-x-competitive labor base..









Tech Infrastructure Turkish financial industry is also supported by university & industry collaboration through a finance-focused technology development zone...





#### About

- Produce technological and financial information
- Make innovation in products
- Commercialize technological and financial information
- Create investment opportunities in technology intensive areas through ensuring the cooperation of research companies and organizations with the finance and manufacturing sectors

#### Target Groups

- Companies Operating in the Banking and Finance Sectors
- SMEs that produce hardware and software for the financial sector
- Start-up Companies operating in the financial, money and capital markets and software, information technology and technology sectors

# Istanbul Financial Center

Turkey is determined to develop Istanbul into an international financial center, to this end, the government has initiated Istanbul Financial Center Project.

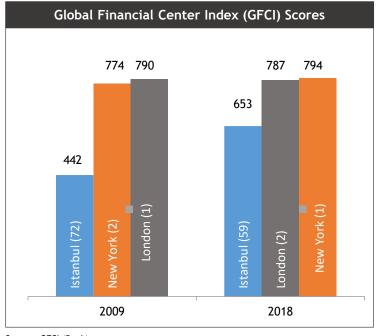


#### Istanbul Financial Center Project

#### **Key Features**

- Istanbul Financial Center will house the head offices of the Turkey's financial market governing bodies, state-owned and private banks, and related businesses. It will cover 4.2 million square meters of office, residential, retail, conference, hotel and park space.
- The government is working to improve the Turkish tax system, legal and fiscal environment, political and economic stability and regulatory framework in order to attract financial investments.
- Presidential Finance Office was established in 2018, with a mission to implement and monitor İstanbul Financial Center Project.
- İstanbul is a broad and deep and established transnational financial center, same category as Geneva, Shangai and Tokyo, according to GFCI.

Istanbul is converging with top financial centers..



Source: GFCI (Rank)

"İstanbul satisfies the majority of the criteria of a financial center"

Tom Shave, Deloitte Senior Manager

Deloitte.

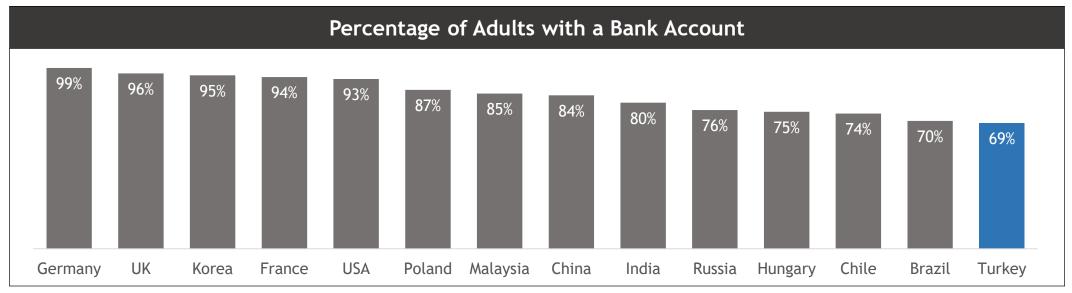
"Besides regional proximity to our clients, İstanbul provides appropriate infrastructure, convenient airport links, and a good quality of life for our staff."

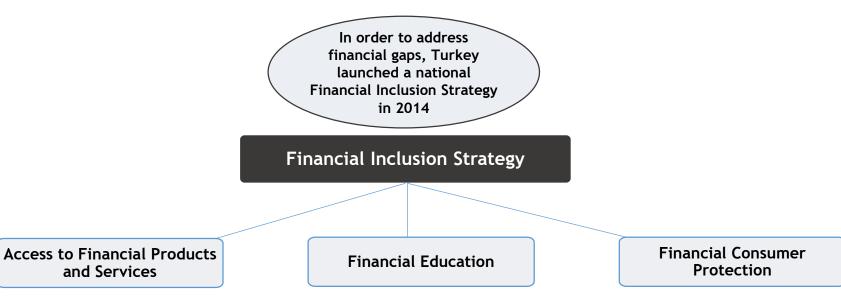
Dimitris Tsitsiragos, Vice-President, IFC



Despite increasing income, Turkey still lags behind in financial inclusion as compared to peer and advanced economies, giving room for growth in financial services...







#### **Useful Links**



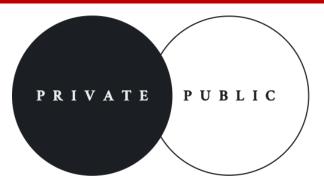
- Ministry of Treasury and Finance: <a href="http://www.treasury.gov.tr/">http://www.treasury.gov.tr/</a>
- Central Bank of the Republic of Turkey: <a href="http://www.tcmb.gov.tr/">http://www.tcmb.gov.tr/</a>
- Banking Regulation and Supervision Agency: <a href="http://www.bddk.org.tr/">http://www.bddk.org.tr/</a>
- Capital Markets Board of Turkey: <a href="http://www.cmb.gov.tr/">http://www.cmb.gov.tr/</a>
- Borsa Istanbul: http://www.borsaistanbul.com/
- Turkish Capital Markets Association: <a href="http://www.tspb.org.tr/">http://www.tspb.org.tr/</a>
- Takas Istanbul (Istanbul Clearing, Settlement and Custody Bank Inc.): <a href="http://www.takasbank.com.tr/">http://www.takasbank.com.tr/</a>
- Public Disclosure Platform: <a href="http://www.kap.org.tr/">http://www.kap.org.tr/</a>
- CSD of Turkey: <a href="http://www.mkk.com.tr/">http://www.mkk.com.tr/</a>
- Banks Association of Turkey: <a href="http://www.tbb.org.tr/">http://www.tbb.org.tr/</a>
- Participation Banks Association of Turkey: <a href="http://www.tkbb.org.tr/">http://www.tkbb.org.tr/</a>
- Insurance Association of Turkey: <a href="http://www.tsb.org.tr/">http://www.tsb.org.tr/</a>
- Association of Financial Institutions: <a href="http://www.fkb.org.tr/">http://www.fkb.org.tr/</a>
- Turkish Institutional Investment Managers' Association: <a href="http://www.tkyd.org.tr/">http://www.tkyd.org.tr/</a>
- Turkish Investor Relations Society: <a href="http://www.tuyid.org/">http://www.tuyid.org/</a>
- Association of Real Estate and Real Estate Investment Companies: <a href="http://www.gyoder.org.tr/">http://www.gyoder.org.tr/</a>
- Turkish Payment and Electronic Money Institutions Association: <a href="http://www.oded.com.tr/">http://www.oded.com.tr/</a>
- Capital Markets Licensing Registry and Training Services: <a href="http://www.spl.com.tr/">http://www.spl.com.tr/</a>

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Project launch & Press release Services





# PRESIDENCY OF THE REPUBLIC OF TURKEY INVESTMENT OFFICE







